

# Microshifting: The Work Trend That's Redefining "Nine to Five" in Canada



Picture this: it's 2 p.m. on a Tuesday. Your employee logs off for an hour to pick up their kids, walk the dog, and make banana bread. Then, at 8 p.m., they're back online – sending you a completed report, flawless, on time, and probably smelling faintly of cinnamon.

Welcome to the world of microshifting, a new chapter in the ever-evolving story of how Canadians work.

## **What Exactly Is Microshifting?**

Microshifting refers to breaking the traditional eight-hour workday into smaller, flexible chunks – “micro-shifts.” Instead of clocking in at nine and out at five, employees might work in intervals: two hours here, a few there, finishing up in the evening. It's the logical evolution of hybrid and remote work – not just *where* people work, but *when*.

This trend gained steam after the pandemic when employees realized productivity doesn't hinge on a rigid schedule. In fact, for many, it improves when they can design their own rhythm around family, health, and personal energy levels.

## **The Rise of Non-Linear Work**

Microshifting is part of a broader movement toward non-linear work arrangements, where output and results matter more than clock time. These arrangements can take many shapes – split days, compressed workweeks, asynchronous collaboration across time zones, or even “flow-based work,” where people dive into tasks when they feel most focused rather than when the clock dictates.

For instance, a Vancouver marketing firm discovered that its creative team did their best work in bursts between 10 a.m. and 2 p.m., and again from 7 to 10 p.m. Instead of forcing them into a standard day, management allowed flexible blocks. The result? A 30% boost in creative output and a noticeable drop in turnover.

## **The Upside: Flexibility Breeds Loyalty**

For employees, microshifting feels like freedom. It gives them control over their time, reduces burnout, and allows them to balance life's unpredictable demands –

daycare closures, medical appointments, or just allowing time for rest in between tasks.

For employers, the benefits are just as tangible. Companies embracing flexible, non-linear models report higher engagement and retention. A 2024 Mercer Canada survey found that 72% of Canadian workers said flexibility was the *top* reason they stayed with their employer – outranking salary, benefits, and even job security.

Microshifting also expands access to talent. When work can be done in flexible chunks, companies can tap into parents, caregivers, students, and semi-retired professionals who can't commit to a strict eight-hour window but have valuable skills to offer.

## The Risks: Chaos Loves Company

Of course, every revolution comes with turbulence. For all its upsides, microshifting isn't a magical productivity wand.

1. **Scheduling mayhem.** When employees choose their own hours, coordination can turn into a logistical puzzle. Suddenly, your "quick 15-minute team check-in" requires a color-coded spreadsheet, two time zone converters, and the patience of a saint.
2. **Blurred boundaries.** Flexibility can easily morph into overwork. When the office is your kitchen and "after hours" is whenever you remember that unfinished email, people risk burning out faster. Employers still have a duty under occupational health and safety laws – yes, even remotely – to protect mental health and prevent excessive work hours.
3. **Compliance concerns.** Non-linear schedules complicate tracking hours for payroll, overtime, and employment standards compliance. Each province has its own rules about breaks, rest periods, and maximum daily hours. A casual "I'll just hop on for 30 minutes at midnight" might seem harmless – until it triggers a labour standards violation.
4. **Team cohesion.** When no one's online at the same time, culture can erode. It's hard to build camaraderie if your team's digital high-fives keep missing each other by six hours.

## Canadian Legal and Practical Considerations

While microshifting sounds like a modern utopia, Canadian employment law hasn't fully caught up. Most provincial standards – whether in Ontario, Alberta, or Québec – assume a traditional linear workday when calculating rest periods and overtime thresholds.

That means HR managers need to get creative without crossing compliance lines. You may need to formalize flexible schedules in written agreements, define core hours for collaboration, and ensure timesheets are accurate even if employees work in bursts.

You'll also want to review workplace policies on "right to disconnect" – a growing legislative focus in several provinces. If employees work late into the evening by choice, you'll need to clarify that managers aren't expected to respond outside normal business hours.

## A Case Study: The Midnight Coder

A Toronto tech startup adopted microshifting to give developers more autonomy. One coder thrived working from 10 p.m. to 3 a.m. – great for deep work, less great for customer meetings. While productivity soared, collaboration tanked. The company

eventually introduced “overlap hours” from 11 a.m. to 2 p.m. where everyone had to be online. The result struck the right balance: flexibility without isolation.

That balance is the sweet spot – and it’s different for every organization.

## **Culture Eats Flexibility for Breakfast**

If flexibility isn’t backed by trust and communication, it collapses fast. Employees need clarity about expectations, deliverables, and accountability. Managers need to focus less on presence and more on outcomes. And leadership needs to model balance – if your CEO brags about sending emails at midnight, that sets the wrong tone.

A little humor goes a long way here, too. One HR manager in Calgary reportedly installed an automatic Slack message for her team: *“If you’re messaging after 7 p.m., make sure it’s because you’re inspired – not because you forgot to eat dinner.”* It became a small but powerful reminder that flexibility should serve people, not consume them.

## **The Future of Work is Human-Centric**

Microshifting isn’t about letting employees slack off or erasing structure; it’s about aligning work with life in a way that benefits both sides. It’s acknowledging that not everyone’s brain works best between 9 and 5, and that output, not office hours, defines productivity.

For HR professionals, the challenge is designing systems – policies, technology, and culture – that support this evolution responsibly. It’s a delicate dance between freedom and fairness, trust and tracking, flexibility and focus.

Because the truth is, the future of work isn’t about clocking in – it’s about showing up. Whether that’s at 8 a.m., noon, or after bedtime, what matters most is that people bring their best selves when they do.