IT Consultant Job Description



IT CONSULTANT RESPONSIBILITIES INCLUDE:

- Understanding customer requirements and business objectives
- Providing strategic advice on using technology to achieve goals
- Managing IT initiatives and collaborating with in-house technical staff

JOB BRIEF

We are looking for a knowledgeable IT Consultant to help people develop, use and integrate IT systems. You'll take the hassle out of resolving technical problems and provide training to users to maximize the value of technology in business.

An IT consultant must be knowledgeable and customer-oriented. Communication is everything for a consultant so we expect you to amaze us with your presentation skills. We're further looking for superior technical expertise and a problem-solving aptitude.

RESPONSIBILITIES

- Understand customer requirements and business objectives
- Provide strategic advice on using technology to achieve goals
- Manage IT initiatives and collaborate with in-house technical staff
- Design IT systems and networks ensuring the right architecture and functionality
- Support new technology implementation
- Train users in new and existing IT systems
- Provide assistance with technical issues
- Revise existing systems and suggest improvements
- Produce reports

REQUIREMENTS

- Proven experience as IT Consultant
- Ability to troubleshoot hardware, software and network problems
- Experience with various operating systems and databases
- Experience in project management
- An analytical mind with problem-solving abilities
- A team player with excellent communication and presentation skills
- Customer service orientation

- Interpersonal skills
- BSc/BA in computer science, IT or relevant field; MSc/MBA in business will be a plus
- Professional certification (e.g. CompTIA A+) is an asset

SOURCE: https://resources.workable.com/it-consultant-job-description