Fixing the Policy Gap Before It Became a Legal Problem – Case Study



Northview Manufacturing had an HR policy binder that looked organized but no longer reflected how the workplace actually operated. Some policies were outdated, some had been edited over time, and managers were unsure whether they could rely on the documents when handling harassment, accommodation, discipline, attendance and termination issues.

This case study explains how HR Insider helped the HR team modernize its policies and turn them into usable tools for supervisors. Instead of waiting for a complaint, claim or legal letter to expose the gaps, Northview used HR Insider to update high-risk policies, improve documentation and create a more consistent, defensible HR process across departments.

Download the PDF